



GENERAL PRESENTATION OF THE UNIVERSITY HOSPITALS LEUVEN

The University Hospitals Leuven (UZ Leuven) is one of the largest hospitals in the country. Its 9 329 dedicated employees form the heart of the campuses Gasthuisberg, Pellenberg, Sint-Pieter and Sint-Rafaël. The combination of their expertise and motivation guarantees optimal patient services. In 2017, the University Hospitals Leuven registered 58 607 admissions, 110 708 people went to the single-day admissions and 712 405 people came to the consultations.

The progressive infrastructure of the Gasthuisberg campus provides a fitting environment for high-tech medicine. This health centre was built using a revolutionary new concept: the walls were built around the functions, not vice versa. This way, the building complex seamlessly integrates all medical and paramedical disciplines.

1. Patient Care, Research and Training

The University Hospitals Leuven see their task as caring for patients, conducting research and providing training at academic level. The hospital studies, identifies and treats such a large number of syndromes and has thus become a genuine treasure trove of skill and knowledge. The strength of the University Hospitals Leuven is the permanent current of ideas and innovations, of scientific research at the highest level of experiences and tradition.

The University Hospitals Leuven do not exclude any area of medicine. Integrated and permanently available care is offered in the areas of prevention, diagnosis, treatment and rehabilitation. Both out- and in-patients receive high level medical and paramedical care in human, scientific and technological terms.

Care is a permanent subject of critical reflection and testing. Doctors take refresher courses throughout their entire careers; their training is never finished. This is the advantage of a university hospital where research, training and clinical care go hand in hand. In addition, the expertise is not kept within the hospital walls; it is shared with other hospitals.

2. International Reputation

The University Hospitals Leuven make continuous efforts to become one of the leading international centres in terms of content and organisation. Focusing on Europe ensures expansion and broadening of expertise which are necessary to make the most advanced quality medicine available for every patient.

3. Patients First

Quality of care and the pioneering role of various medical disciplines take pride of place in our hospitals where the most sophisticated techniques are applied in various areas.

At the University Hospitals Leuven, collective expertise is founded on the combined individual skill of doctors, nurses and paramedics. The various disciplines and the ways they operate are harmonised as much as possible.

A patient receives complete care from A to Z and a specialist operates in every sub-aspect. Continuity of care produces quality. Care is adjusted for every patient, based on his medical, social and philosophical context.



MISSION STATEMENT

Within the Catholic University of Leuven, the University Hospitals Leuven are an autonomous organisation for health care. They include different hospitals, providing diversified and specialised top medical care in the human, scientific and technological domain, to both out- and in-patients. The University Hospitals Leuven aim to maintain a prominent place in applied clinical development and continuously work towards improved and innovative patient care.

In conjunction with the academic assignment, patient care is a constant object of critical concern and research. Furthermore, the University Hospitals Leuven offer the appropriate environment for the academic tasks of teaching and research.

The patient care provided is multidisciplinary. It is established by the interaction between medical, nursing, paramedical, technical, pastoral and logistical staff, each with their own specific expertise. In consultation with the individuals externally responsible, care is personalised for each patient, according to his own medical, social and ideological background. The aim is continuity, in close consultation with referring doctors and external health care workers.

In their activities, the University Hospitals Leuven do not exclude any domain of medicine. They offer integrated and permanently available patient care in terms of prevention, diagnosis, treatment and rehabilitation. Transmural activities are stimulated, including any opportunities offered in the different functional networks of hospitals, institutions or facilities of health care, intending to create dynamic interaction which guarantees the highest quality standard in patient care.

The University Hospitals Leuven make a continuous effort on a clinical and organisational level to remain one of the world's leading health care centres. The orientation towards Europe provides the upgrading and the enlargement of expertise necessary to put the most advanced quality medicine at every patient's disposal.

The University Hospitals Leuven consider the quality and motivation of the staff members to be the best guarantee for the quality of the patient care provided. Therefore the University Hospitals Leuven maintain a staff policy that promotes human skills, professional expertise and a sense of responsibility of each individual.

The University Hospitals Leuven aim to achieve an optimal acquisition of resources and the efficient application of them. Concepts and organisation models are formulated and evaluated for the purpose of health care and hospital management. Advising the government is part of this.

The management and the activities of the University Hospitals Leuven are inspired by Christian ethics, with respect for each individual's ideology and dignity.

KEY FIGURES UNIVERSITY HOSPITALS LEUVEN 2017

Admissions	58 607
Single-day admissions	110 708
Consultations	717 405
Number of births	2 251
Number of surgical procedures	59 067
Number of transplantations	322
Number of internal patient transfers	265 103
Number of lab tests	15 305 9546
Number of calls on emergency room	60 727
Number of FTEs	7 904